



# JOB VACANCY

## **Team Leader - Outreach** **35 hours - £26,525 PA** (Previous applicants need not reapply)



### **Job description:**

- **Supervise and support a team of outreach support workers.**
- **Manage staff rotas, supervisions, and day-to-day scheduling.**
- **Lead team meetings, training, and performance monitoring.**
- **Participate in the service delivery duty manager rota.**
- **Act as deputy to the outreach services manager and escalate any concerns.**
- **Promote a One Team ethos by fostering collaboration and shared problem-solving across teams.**

### **Person Specification:**

- **Experience of supporting people in health, care, rehabilitation or community services.**
- **NVQ level 3 in Care (or equivalent).**
- **Strong interpersonal and communication skills.**
- **Ability to support and motivate staff and volunteers.**
- **Organised and able to manage own time.**
- **Commitment to the values and aims of Headway North Staffordshire**
- **Passionate about person-centred support and community inclusion.**
- **Full driving licence.**
- **Experience of team leadership.**
- **Knowledge of safeguarding and compliance in a care / charity setting.**



**APPLY NOW**



**01782280952**



**[www.headwaynorthstaffs.org](http://www.headwaynorthstaffs.org)**

**Submit your CV (max 3 pages) and cover letter (max 2 pages) via our website: [www.headwaynorthstaffs.org/vacancies](http://www.headwaynorthstaffs.org/vacancies)**  
**Deadline: 18:00 on Monday 18 May 2026**  
**For informal discussions please contact Rebecca Barker on 01782 280 952**